

Cycle Solutions, LLC™ Comfort Seat Upgrade™ order Questionnaire

| | |
|--------------------------|--|
| Name: | |
| Address: | |
| City, State, Zip: | |
| Phone: | |
| Email: | |

Seat Questions:

1. Your motorcycles; *circle one*
Make: _____ Model: _____ Year: _____
2. Does the seat already have an electrical heater? **Yes / No**

Rider Questions:

3. How much do the primary riders of bike weigh?
Driver: _____ lbs. Passenger: _____ lbs.

Comfort Seat Upgrade™ options: *Attention: these options may affect the price of your seat rebuild, see page 2*

4. What kind of rebuild is this?
 Driver Only Passenger Only Driver and Passenger
5. If your seat does not have an electrical heater, would you like one installed? **Yes / No**
What type? Single Temperature Dual Temperature
Which Section(s) Driver Passenger Both
6. Do you want the seat reshaped to a design **other than** the style/shape as it exists currently? Note that such a redesign will require the creation of a new seat cover. Contact us for options and pricing.
Yes / No

PAIN Questions:

7. Do you experience:
- A. Hot Spots? **Yes / No**
- B. Back pain? **Yes / No**
- C. Sliding Forward? **Yes / No**
- D. Pressure, Heat, or a Stabbing Sensation on your Tailbone? **Yes / No**
9. If there is any other pain or discomfort you feel while riding that we have failed to mention please list it on the back of this page or on a separate page. Please be as specific as possible.

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Seat Order Options and Pricing

| √ | <i>Check all that apply</i> | <i>Service or Product Desired</i> | <i>Price</i> |
|------------------|-----------------------------|--------------------------------------------------------------------------------------------------------|--------------|
| | | Comfort Seat Upgrade™ for Drivers Seat or Passenger Seat <u>only</u> | \$375 |
| | | Comfort Seat Upgrade™ for Pillion style Passenger Seat (<i>concurrent with drivers seat upgrade</i>) | \$100 |
| | | Comfort Seat Upgrade™ for Touring style Passenger Seat (<i>concurrent with drivers seat upgrade</i>) | \$200 |
| | | Remove and replace existing seat heaters (<i>\$75 per seat section eg. Driver or passenger</i>) | |
| | | Install aftermarket seat heater(s) <i>cost per seat section \$100 single temp. \$150 dual temp.</i> | |
| | | Seat redesign or reshaping <i>cost is \$75 per seat section (eg. Driver and/or passenger)</i> | |
| | | Custom seat cover (necessary for seat redesign) <i>contact us for pricing and material options</i> | |
| <i>Sub total</i> | | | |

Discounts

| | | | |
|------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--|
| | -5% Member of AMA, HOG, CMA, or other recognized advocacy group. | member # | |
| | -5% Cash, Check, Money Order or PayPal | Make PayPal payment to sales@cyclesolutionsllc.com | |
| | Other specials: show specials, off season specials, etc. See website if offered. | | |
| <i>Total Discounts</i> | | | |
| <i>Total</i> | | | |

√ *Billing options (choose 1)*

Ship the seat and when the seat is ready to be returned to you, Cycle Solutions will contact you by phone or Email, at which time, Customer can provide credit card or PayPal information to cover purchase **and return shipping**.

OR

Customer can provide payment by check, money order, PayPal, or credit card when the seat is shipped to us. In return, Cycle Solutions will cover the cost of return shipping.

Note: Call us at (216) 536-0931 to provide secure credit card payment.

We accept Visa, Mastercard, American Express, and Discover cards.

PayPal payments accepted at sales@cyclesolutionsllc.com

Shipping Steps:

- Prepare your seat according to the information on page 3 of this document.
- Pick the smallest box possible for shipping, as shippers charge for cubic space and weight.
- Place your seat in a plastic bag to protect from moisture.
- Use paper or cardboard to pack around seat to prevent excess movement while in transit.
- Ship to:

Cycle Solutions, LLC
987 Chelston Road
South Euclid, Ohio, USA 44121-3433
phone (216) 536-0931

- If available, provide your shipper with our email address admin@cyclesolutionsllc.com
- Include a copy of pages 1 & 2 of this form, and choose your payment option (see above).
- Call us if you have any questions or concerns.
- Finally, do you prefer a firm seat or a soft seat? (circle one)

Preparing Your Seat:

- Mark your seat with a piece of masking tape to indicate where your spine rests on the seat when you are in the most comfortable riding position.
- For seats that don't have a level seating area, bend down next to the side of your seat, and mark a line on the seat, that indicates a line, level with the "horizon" line. (see picture below)
- Indicate any "trouble" spots on the seat. Areas that cause distinct pain or discomfort.
- If you are requesting that the seat be redesigned or reshaped to a design different than the original seat, please include pictures of the desired seat shape or internet links to a desired design picture(s)
- Do not ship any bolts, grommets, or other loose mounting hardware with the seat.
- Pictures of you on your seat help, but are not necessary.

